Statical Prism Terms and Conditions

Statical IVS

Version 2.0, October 31st, 2019

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Definitions

The software Statical Prism Standard Edition.

Initial trial license A license automatically installed the first time a user launches the software.

Evaluation license A license issued to a company for evaluation purposes.

Named user license A license of the software issued to an individual.

Company-wide license A license of the software issued to a company.

Customer contact A person representing the company purchasing a subscription; typically the person who orders the license.

Subscription period The period from a subscription is ordered until one year later.

License expiration date The date the license is agreed to expire: Initial trial licenses expire fourteen days after the software is launched for the first time. An evaluation license expires as agreed when the copyright holder issues the license. Named user and company-wide licenses expire a year plus fourteen days after copyright holder receives the subscription order.

Licensed user An individual who holds a named user license, or is employed by or contracted by a company holding a company-wide license.

Software update Any version of the software released by the copyright holder.

Fallback mode Feature-limited execution mode that corresponds to Statical Prism Community Edition. When the software runs in fallback mode, the text "Community Edition" will appear in the software's license information. If the text "Standard Edition" appears, then the software runs in normal node, i.e. not fallback mode.

Stripe Provider of online subscription and payment management; see https://stripe.com.

NAVToolBox Provider of online tools, e.g. Object Analyzer, for NAV / Business Central; see https://navtoolbox.com.

Grants

A licensed user is granted right to use the software until the license expiration date.

A licensed user is granted right to install and use software updates until the license expiration date.

Restrictions

It is not allowed to re-package, re-brand, or re-distribute the software.

It is not allowed to reverse-engineer the software.

Named user licenses may not be used by individuals other than the licensed user.

Company-wide licenses may not be used by individuals, who are not employed by or contracted by the company holding the company-wide license.

It is not allowed to use the software beyond the license expiration date, unless the software is in fallback mode.

Commercials

Ordering

Products are offered in currencies EUR, USD, and DKK.

Only corporate customer may order subscriptions.

We store subscription and invoicing information such as company name and address, VAT number, customer contact information and number of subscribers in Stripe.

Invoicing

Following successful ordering, Stripe will—depending on customer settings—either email the invoice to customer contact (default) or try to automatically pay the invoice.

Payment

Payment methods include card payment and bank transfers.

Default payment terms are fourteens days. Late payment will result in licenses being valid for a total of less than a year. (Remember, licenses are valid fourteen days after a subscription ends.) Failure to pay within a month corresponds to cancelling the order: No reminder fees will be issued, but, of course, no licenses will be issued, either.

License Generation

Upon successful payment, licenses are generated and emailed to customer contact, who then distributes licenses internally to licensed users.

Communication

We—or Stripe on our behalf—may email customer contact information about the subscription, e.g. when terms and conditions change, or a renewal is upcoming. We may also email customer contact when we have product or company information to share.

We recommend that customer contact white-lists emails from domains statical.com and stripe.com.

Resubscription

When the current subscription period ends, Stripe generates an invoice for the next year, unless the subscription has been cancelled. Again—depending on customer settings—Stripe will either email the invoice for manual payment or try to pay the invoice (requires valid payment information is stored in Stripe).

If we decide to change prices, we will communicate the price change prior to resubscription, of course.

Cancellation

Customer contact may cancel an existing subscription at any time. Cancellation takes effect at the end of the current subscription period. No refund is given for remaining time of current subscription period.

Failure to pay a resubscription invoice counts as a cancellation.

Security

As described above, Statical partners with Stripe for subscription management and payment purposes. We therefore share subscription and invoicing information with Stripe. For information about how Stripe handles information, please refer to Stripe.

Statical neither handles nor stores credit cards in our own systems, only via Stripe.

Statical Prism integrates with an on-line service, Object Analyzer, provided by NAVToolBox. We share meta-data about Microsoft Dynamics NAV / Business Central objects as well as licensing infomation. For privacy reasons, information about named users is hashed, and therefore not available to NAVToolBox. Statical Prism includes a feature to upload source code for an object to Object Analyzer in order to compare the object with e.g. standard objects delivered by Microsoft. Before uploading, Prism always asks the user to confirm. For information about how NAVToolBox handles data, please refer to NAVToolBox.

Warranties

This software is provided by the copyright holders "as is" and any express or implied warranties, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose are disclaimed. In no event shall the copyright holders be liable for any direct, indirect, incidental, special, exemplary, or consequential damages (including, but not limited to, procurement of substitute goods or services; loss of use, data, or profits; or business interruption) however caused and on any theory of liability, whether in contract, strict liability, or tort (including negligence or otherwise) arising in any way out of the use of this software, even if advised of the possibility of such damage.